

# Manivannan Gajendran

QA Director



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Enthusiastic IT professional with 15+ years of Quality Assurance and Release management experience, demonstrating successful leadership in strategy, delivery, and people management practices. Flexible self-starter with proven ability to contribute to an industry leading organization by improving their ability to deploy high quality software.



## Skills

Hiring, Onboarding, Mentoring, Leadership & Collaboration Skills

Expertise in building Selenium/Cypress based Automation Frameworks

Expertise in Release management, implementing CI/CD pipelines.

A wealth of experience in QA on Deep Learning, Banking and Aerospace domains

Advanced command on a wide variety of tools and applications including GitHub, Postman, Browserstack, GenRocket, LaunchDarkly, Docker, Jenkins, Jira, Bitbucket, Confluence and Testrail.

Certified Salesforce Administrator

ISTQB® (Technical Test Analyst) Certified

SAFe 5.0 Certified Practitioner



SAFe Practitioner



ISTQB Technical Test Analyst



ISTQB Testing Foundation



Salesforce Certified Administrator



## Work History

**Apr 2023 – Present**

### **QA Consultant V**

*Bank of America – US Fedwire Payment Processing*

- It's a mix of Management of Offshore team + Hands on regression testing of E2E Payments flow manually as well as through Ui/API Automation.

**Tools:** Winscp/Putty, SQL Developer, Postman

**Automation Framework:** Selenium web driver, JAVA, Maven, TestNG, Cucumber

**Oct 2022 – Mar 2023**

### **QA Director**

*Canada Drives – E-Commerce – Online Used car retailer*

**Sep 2017 – Oct 2022**

### **QA Manager**

*Canada Drives – E-Commerce – Online Used car retailer*

- Hired, Mentored and Lead self-driven teams of QA Managers, QA Leads, Automation Engineers, and QA Analysts across multiple locations in Canada and Overseas.
- Worked closely with the Engineering teams to develop the processes to ensure that quality is built into everyday work from Requirement Analysis to Release.
- Ensured that the contents of each release are understood, scheduled, tested, and aligns with the established quality standards.
- Defined OKRs/Key metrics that drive accountability of the teams and provide transparency to the quality of our code, releases and effectiveness of our QA process.
- Researched and adopted various QA Automation and Management Tools to augment Quality Assurance efforts.

**July 2016 - Aug 2017 Senior QA Lead / Release Manager**

*Istuary Innovation Group – Deep Vision / Machine Learning*

- Recruit, mentor and manage team of QA Analysts and DevOps.
- Test deep learning models for accuracy and performance on Kubernetes/Docker based environment.

- Responsible for designing custom test automation solutions that can be seamlessly integrated into organization existing and new projects using Selenium Web Driver, Rest Assured API test framework.
- Implement build/deployment automation using Jenkins.
- Knowledge management and training of resources.
- Prepare status and metrics reports for the management.

## Jan 2015 – July 2016 **Technical Test Lead / Onsite Co-Ordinator**

AeroInfo, a Boeing Company – Infosys – Aerospace

- *Established new and improved QA processes by developing test processes, test cases and assigning and executing tests.*
- *Managed testing initiatives, establishing metrics, standards, methodology and necessary testing precautions and scheduling execution.*
- *Prepare status and metrics reports for the management.*
- *Directed day-to-day quality assurance department activities, establishing rapport with team members to facilitate effective communication and coordination.*
- *Worked collaboratively with the developers, business analysts, and project managers in weekly team meetings.*
- *Coached and motivated QA team to develop competencies*

## Jun 2007 – Jan 2015 **QA Analyst / Lead**

Bank of America – Infosys – Banking/Financial Services

- *Requirement analysis and Test estimation, Test case preparation and requirement traceability matrix to map requirement to test cases.*
- *Team management, Knowledge management, training of resources and Task allocation and Review of deliverables.*
- *Maintain QA Process such as configuration management and defect prevention as per CMMI model.*
- *Raise defects in JIRA, triage and track it to closure.*
- *Create quality assurance documentation and reports using test management tools such as HP Quality Center and JIRA.*



## Education

2003-06 - 2007-04

## **Bachelor of Engineering – Electronics & Communication**

Anna University - India